

FREQUENTLY ASKED QUESTIONS**Q: What utility services does Liberty Gold Canyon provide?**

A: Liberty Utilities (Gold Canyon Sewer) Corp. ("Liberty Gold Canyon") provides wastewater utility services to portions of Pinal County, Arizona. As of December 31, 2025, Liberty Gold Canyon served approximately 8,595 wastewater connections.

Q: How long has it been since Liberty Gold Canyon has had a change in rates?

A: The current rates in effect for Liberty Gold Canyon customers were approved by the Arizona Corporation Commission ("Commission") and have been in effect since March 1, 2023.

Q: Why is Liberty Gold Canyon seeking new rates at this time?

A: Liberty Gold Canyon is asking for a rate adjustment due to the increased costs of providing safe and reliable utility services. Since the last rate request in 2021, Liberty Gold Canyon has invested approximately \$11.9 million in improvements to our wastewater system. These essential investments allow us to continue providing customers with reliable and safe service every day.

You can learn more about these infrastructure investments on our website by scanning the QR code below:

**Q: What is the proposed annual rate increase?**

A: Liberty Gold Canyon is seeking an increase in annual revenues of approximately \$1.7M or 33.65% over current revenues for wastewater customers.

Q: What is the estimated monthly impact on residential customer bills?

A: Liberty Gold Canyon residential customers will experience an average estimated increase of \$17.08 per month for wastewater service.

Q: Why were these costs necessary?

A: At Liberty Gold Canyon, we understand that effective wastewater collection and treatment is important to you. That's why we make necessary investments in our infrastructure — pipes, treatment plants, technology, and more. These essential upgrades, as well as ongoing maintenance, help us to meet your wastewater needs while maintaining compliance with federal and state regulations.

Q: What is involved in the rate case process?



A: The process starts with Liberty Gold Canyon filing a rate case application with the Commission. Commission Staff, along with other parties who wish to intervene, will review Liberty's application.

As part of this review, Commission Staff and third-party intervenors may ask Liberty Gold Canyon questions to get more information before making recommendations to the Administrative Law Judge ("ALJ"). An evidentiary hearing will then be held to provide the ALJ the necessary information to prepare and submit a Recommended Opinion and Order ("ROO") to the Commission for consideration.

Based on all the information and the recommendations in the ROO, the Commission will ultimately determine the amount of annual revenues Liberty Gold Canyon is authorized to collect through customer rates.

Q. Can I provide input on the rate request?

A. Yes. You can provide comments concerning the rate case application to the Commission by visiting the Commission's website at www.azcc.gov or by calling 602-542-4251 or 1-800-222-7000.

Q. When will the new rates go into effect?

A. At this time, Liberty Gold Canyon expects that new rates would go into effect as early as third quarter of 2027.

ADDITIONAL RESOURCES

For additional information regarding Liberty Gold Canyon's rate case application or the rate case process in general, please visit Liberty's website at www.libertyutilities.com.